## **Quarterly Activity Report** July-September 2009



#### **Division of Information & Research**



### **Imaging Branch**

Total Sheets Scanned: 431,423

Equates to:

Total Documents Scanned: 51,953

**Micrographics** 

Microfilm Requests: 7

Total Sheets Printed from microfilm: 38,404

**Open Records Section** 

Written Requests: 3,232 Walk-In Requests: 0 Social Security: 169 Pre-Employment: 4,096

Fish & Wildlife: 0

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Information & Research
ALJ's, Appeals, General
Counsel
Quarterly Statistics

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## **Division of Information & Research continued**

#### Records Branch

#### **EDI Section**

Manually Added First Reports:

Claims: **298**Agreements: **85** 

Medical Fee Disputes: 4

EDI Received: 8,574

## Data Entry Section

Mail Received: 24,652

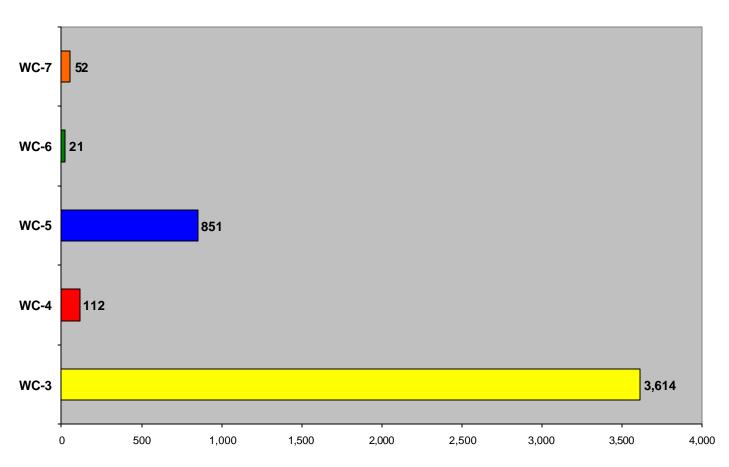
Orders: **7,236** 

Opinion/Awards: **420** Docket Orders: **1,230** 

#### **Research Section**

Mail Received: **457**Web Calls/Emails: **270** 

#### **Statute Letters Mailed**



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## **Administrative Law Judges**

Benefit Review Conferences 1,187
Formal Hearings 554
Opinions 493
Remands 18

## Office of General Counsel

The Office of General Counsel received **245** Enforcement citation cases for this quarter.

19 UCP cases

3 Fraud case

Enforcement fine and penalties collected: \$372,292.32

Show Cause fines and penalties collected: \$17,750.00

#### **Appeals Section**

Appeals to the Board: 77

Final dispositions by Board: 22

Opinions rendered by board members:

Stivers 28
Gardner 25
Cowden 26
Total: 79

Appeals to Court of Appeals: 33
Records sent to court: 26
Court orders final disposition: 2
Court of Appeals opinions: 22

Appeals to Supreme Court: 9
Court orders final disposition: 2
Supreme Court opinions: 1



## **QUARTERLY ACTIVITY**

Lost Time First Reports of Injury	7,525	Dismissals	156
Claims Assigned	1,559	Re-openings (medical)	296
Pre-litigated Agreements	1,012	Re-openings (overruled)	23
Awards	143	Re-openings (sustained)	46
Agreements	788	Re-openings (motion docket)	235

# Distribution by Body Part (Top Ten)

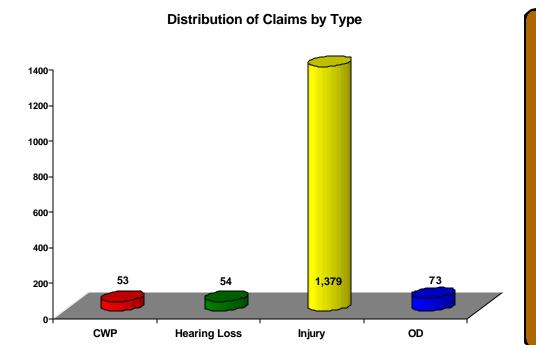
## **Claims**

Low Back	323
Multiple Body Parts	297
Shoulder	133
Knee	104
Ears	55
Lungs	52
Disc	40
Wrist	39
Multiple Upper	
Extremities	39
Soft Tissue	35



## **FROIS**

Lower Back	1,173
Multiple Body Parts	770
Knee	677
Shoulder	638
Fingers	379
Hand	349
Ankle	318
Wrist	252
Foot	247
Lower Arm	212



### **Top 10 Causes** of Injury Claims

Fall or Slip	356
Lifting	262
Motor Vehicle	162
Strain or Injured By	130
Pushing/Pulling	88
Repetitive Motion	69
Falling or Flying Object	62
Absorption, Ingestion	
or Inhalation	59
Continual Noise	53
Other Injury (NOC)	44

123

551

8

2,269

Claims figures are based on date of filing.

**Unclassified** 

**Public Administration** 

**Services** 

Finances, Insurance and Real Estate

	Claims	First
		Reports
Agriculture, Forestry, Fishing	23	253
Mining	231	427
Construction	166	588
Manufacturing	296	1,268
Public Utilities & Transportation	156	626
Wholesale Trade	63	307
Retail Trade	187	1,105

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21

70

17

329

**Distribution of Claims by Industry** 

## **Division of Claims Processing**

#### Claims/Review Assignment

# New claims1,062New claims to the judges1,260Motion docket cases263

#### Agreements

First report agreements	1,092
Total Agreements Approved	
by ALJ's	1,959
Requests for widow's benefits	36

Total files returned for the period July-Sept, 2009 was **939**.

Number of cases purged was 965.

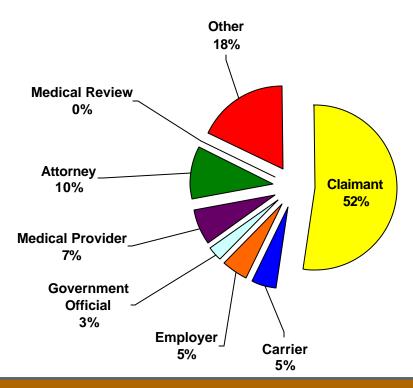
## Division of Ombudsmen and Workers' Compensation Specialists Services

Mediation Claims

Intervention Requests: 219 Assisted Claims filed: 4

Intervention Completed Successfully: 49 Number of other forms assistance: 14

#### **Sources of Request of Assistance**

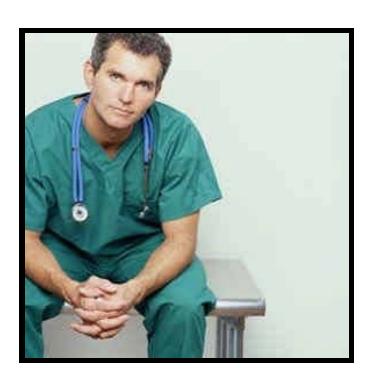


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## **Medical Evaluations**

The number of shipments to B-reader's for HB 348 during the July-September 2009 quarter:

1st B-reader: 15
 2nd B-reader: 17
 3rd B-reader: 19
 Total: 51



University of Kentucky	Jul-09	Aug-09	Sep-09
Asbestosis-061	3	0	1
Respiratory-065	0	1	1
All other OD	0	0	1
Hearing Loss-072	14	10	15
Injury & Dermatitis	1	1	2
TOTAL	18	12	20
University of Louisville	Jul-09	Aug-09	Sep-09
	<b>Jul-09</b>	<b>Aug-09</b>	<b>Sep-09</b>
Asbestosis-061	<b>Jul-09</b> 1 2		
Asbestosis-061 Respiratory-065	1	0	0
Asbestosis-061 Respiratory-065 Chem/metal pos066-067	1 2	0	0
Asbestosis-061 Respiratory-065	1 2 0	0 0 2	0 0 2

## **Division of Security & Compliance**

#### **Self-Insurance Branch**

The Self-Insurance Branch reviews the financial strength of individual self-insured employers and determines the surety requirements necessary to cover their outstanding workers' compensation liabilities. Self-Insurance auditors utilize independent resources such as business periodicals, regional and national newspapers and internet business sites to monitor the financial condition of self-insurers. Currently, there are 144 self-insured companies in the state of Kentucky.

#### **Enforcement Branch**

	<u>July</u>	August	September	<u>Totals</u>
Investigations	1,079	870	1,094	3,043
Citations Issued	85	90	94	269
Penalties Collected	\$147,232.53	\$136,095.74	\$150,059.05	\$433,387.32
Form 4's Processed	389	449	397	1,235

## **Coverage Branch**

Transactions processed 115,904

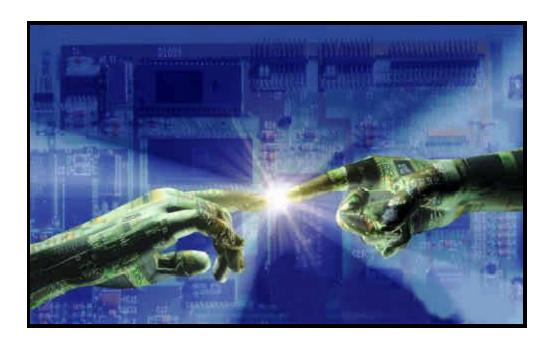
Acceptance Rate 85%



### The Technical Support & Design and Development Section

The Technical Support & Design and Development Section respond to all technical, networking and programming needs for the Department of Workers' Claims. The Technical Services Section responded to 492 requests and 232 helpdesk issues were completed.

Technical staff completed the following: Upgraded data backbone with new Nortel 5530 switch and established a direct fiber link between the Department and the Labor Cabinet to add network speed and redundancy for imaging and future shared resources. Staff worked on biennial budget and designed and implemented phone system infrastructure upgrades for future growth. Technical Support staff implemented Virtual servers for cost reduction in maintenance and energy cost and assisted with the technical aspects of a data sharing agreement with the Social Security Administration. Surplus equipment was sanitized and documented in preparation for surplus delivery. During this quarter, staff assisted with A/V needs for Workers' Claims personnel and continued to work with the Cabinet to streamline Firewall rules.



#### **Design and Development's Major Projects Completed and/or Activity**

The Design and Development Section maintained and supported the SIMBA, EDI and POC programs. The staff logged and tracked issues in Test Track System when issues were reported and completed 82 Test Track issues and received 67 new issues for this quarter. EDI build 1.7.0, EDI patch, SIMBA builds 2.4.0 & 2.4.1, and POC Importer builds 1.0.7, 1.0.8, 1.1.0 and 1.1.1 were installed. SIMBA reports build 2009.09.24 was installed. The EDI Release 3.0 project was analyzed and discussed. Staff converted old VB SIMBA screens to .NET, worked on the biennial budget and ran queries for in-house staff when requesting specific data from SIMBA.